



## Library & Knowledge Services

Dear Colleague,

Please find attached the latest edition of our bi-monthly newsletter: ***Informed Decision Making Bulletin, November\_ December, 2019***

Evidence based decision making is core to all aspects of the delivery of an effective health service and the Library and Knowledge Services are providing this information to draw your attention to some of the latest guidelines, reports, articles, websites and events on healthcare management available.

We have split the bulletin into strategic planning and quality improvement topics; the later maybe of more interest to colleagues in your teams.

There is a short synopsis of each article so that you can see if it is relevant to you, if so you can click on the link to read the full text.

If you are working on a particular project, then we can support you by providing detailed literature searches and synopsis of relevant articles. To do this, please contact: [smapasure@nhs.net](mailto:smapasure@nhs.net) or telephone 02088366738 to find out how the Library and Knowledge Services can support you in your role

We hope you find this service useful.

Kind regards,

**Isatou N'jie**  
**Deputy Library Services Manager**



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### Informed Decision Making Bulletin November / December 2019

*Current awareness for health care decision makers*

#### Strategic Planning

##### [Stopping the staff we need? Migration choices in the 2019 general election.](#)

**Nuffield Trust - 04 December, 2019.**

This briefing looks back at how migrants and migration policy have shaped the care workforce across the UK in recent decades, drawing on new figures obtained from the Office for National Statistics. It assesses the risks different parties' policies pose and how these could be addressed to ensure that we do not stop the staff we now need more than ever.

##### [Health and social care workforce General Election 2019: priorities for the next government.](#)

**The Health Foundation - 27 November, 2019**

Three key actions that the next government needs to take: 1) To avoid nurse staffing shortages the government will need to expand international recruitment up to 2023/24. 2) Address the financial problems trainee nurses face while studying; 3) The government will need to consider a sector-specific route for international migration that works for social care post-Brexit, and funding towards increasing pay for social care workers.

##### [What have the parties pledged on health and care?](#)

**The Kings Fund - 28 November, 2019**

A summary of the commitments the three main parties have made for the NHS, social care and public health. These commitments come from their manifestos, associated costing documents, media reports and formal campaign announcements.

##### [Can people afford to pay for health care? New evidence on financial protection in Europe.](#)

**World Health Organization - 12 December, 2019**

Across the European Region, outpatient medicines are the main driver of financial hardship, especially for those on lower incomes. To strengthen financial protection, countries should: address gaps in coverage through a careful redesign of coverage policy; support the most disadvantaged people first, especially where public resources are severely limited; and support changes to coverage policy with adequate public investment in the health system.

#### Service Quality and Service Improvement

##### [Patients at risk because NHS hospitals using different record-keeping systems](#)

**Imperial College London - 6 December, 2019**

A survey conducted by researchers at the Institute of Global Health Innovation at Imperial College London has found that at least 21 different electronic record systems are currently being used by NHS trusts.

##### [Improving joy at work - electronic self-rostering.](#)

**NHS Improvement - 28 November, 2019**

After realising the highest areas of turnover for nurses and midwives was the intensive care units, Royal Free London NHS Foundation Trust began a project to reduce turnover by improving joy at work. After



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hearing from staff that offering flexibility and choice of shifts would improve their work-life balance, the trust introduced an electronic self-rostering system.

### [People performance management toolkit: communications pack](#)

**NHS Employers - 11 December, 2019**

NHS Employers has refreshed the communications pack for its people performance management (PPM) toolkit. The refreshed pack contains key messages for HR and internal comms teams to help promote the toolkit with managers in their organisations. It includes practical support for both new and experienced managers, including tips on where to start with line management, how to work with both underperforming and exceptional staff and advice on how to give constructive feedback. It also features a number of different management scenarios and can help identify solutions to the challenges most relevant to staff.

### [Leading for integrated care: 'If you think competition is hard, you should try collaboration'](#)

**The King's Fund - 27 November, 2019**

Under current plans all parts of the NHS in England are meant to have created an integrated care system (ICS) by April 2021. Better integrated care requires the dilution or destruction of the long-standing barriers between hospitals, GP practices, community services and social care. This report reflects the views of 16 chairs and leads of both STPs and ICSs on the challenges involved.

### [A fair experience for all](#)

**NHS Improvement – 21 November, 2019**

The NHS Workforce Race Equality Standard (WRES) team developed these guides to help you to discuss and outline targets for BME representation across NHS organisations leadership teams and broader workforce, where we are now on improving BME progression into senior nursing, midwifery and health visitor positions across the NHS.

### [Achieving integrated care: 15 best practice actions](#)

**Local Government Association & Social Care Institute for Excellence - 21 November 2019**

The 15 actions prioritised in this resource draw on evidence about what works from international research, emerging best practices and engagement with stakeholders and partners. The actions are deliberately aligned with national policy, legal frameworks and regulatory guidance, but allow for local variety in system design and service delivery to flourish.

### [GP patients to be offered whole-genome screening in UK-first study](#)

**Digital Health News - 11th December 2019**

A “pioneering study” to assess the benefits of screening for gene faults will see people in the UK have their entire genetic code read from samples taken at a GP practice for the first time. Some one thousand GP patients in London will have their genomes screened to assess the feasibility of testing for faulty genes that increase the risk of cancer and heart disease. The study could lead to more routine use of genetic testing to predict and manage patients’ future health in the NHS if successful.



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### Workshops, Conferences and Events

#### [The Patient Safety Congress. HSJ](#)

The Patient Safety Congress is the UK's essential forum for everyone involved in improving patient safety. Our focus is on ensuring that attendees leave with practical ideas and inspiration to take back to their organisation. Date: 13 – 14 July, 2020

Venue: Manchester Central Convention Complex, Windmill St, Manchester M2 3GX

Register your interest at: <https://patientsafetycongress.co.uk/keep-me-updated>

### Spotlight on...



KnowledgeShare is our main platform for requesting evidence searches and staying current with your topics of interest. KnowledgeShare allows members to:

- Sign up for highly targeted current awareness updates based on your professional interests
- Request evidence searches from the library and find searches requested by colleagues elsewhere (where permission has been given).
- Book onto Library information skills sessions
- Connect with colleagues across the NHS based on shared professional interests

If you would like to be signed up on KnowledgeShare to receive regular current awareness updates, please email: [lsatou.njie@nhs.net](mailto:lsatou.njie@nhs.net) your professional interests on any topic. Alternatively you can self-register using your OpenAthens login details at: <https://www.knowledgeshare.nhs.uk/>

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Intranet: <http://lgnet/libraryknowledgeservices>

*\* Sources used include: NHS England, Kings Fund, HEE, ONS, Nuffield Trust, NHS Employers, NIHR, IHI, NHS Confederation, LGA, Health Foundation, OECD, SCIE, GMC, BMC, BMJ, UK Parliament, PHE, DHSC.*